



## **Evans Army Community Hospital wins TRICARE Award for Healthcare Innovations Program in Patient Access based on a ProModel Simulation Solution**

**Allentown, PA — Dec 21, 2009** — TRICARE, the MHS (Military Healthcare System) for active duty military personnel, selected an innovation developed by a team from Evans Army Community Hospital at Fort Carson Colorado to win the 2009 Healthcare Innovations Program (HIP) Award under the heading of Access. The title of the innovation is “Department of Behavioral Health Innovation --- Psychiatry/Psychology”

The team, led by the hospital’s Patient Safety Officer Don O’Hare, developed a ProModel Corp Process Simulator™ predictive analytic solution which led to reducing behavioral health patient waiting time from more than two hours to less than 30 minutes. This dramatic wait time reduction ensures no patients leave the facility without being seen by a physician, which was not the case when they were waiting over two hours.

This award was competitively selected from over 50 abstract submissions. A poster summarizing the innovation will be displayed at the 2010 MHS Conference to be held 25-28 January 2010 at the new Gaylord National Resort and Convention Center (National Harbor on the Potomac) in Prince George’s County, Maryland. The conference will be attended by over 3,000 attendees, including senior healthcare leaders and personnel throughout the MHS, contractors, and members of the civilian press.

### **About MHS - TRICARE**

America’s Military Health System (MHS) is a unique partnership of medical educators, medical researchers, and healthcare providers and their support personnel worldwide. The Military Health System mission is to provide optimal Health Services in support of our nation’s military mission—anytime, anywhere.

### **About ProModel**

ProModel Corporation is a process optimization and decision support company that delivers predictive analytics BI solutions with innovative technology. Compared to traditional performance improvement approaches, ProModel’s solutions help decision makers Make Better Decisions Faster by integrating our predictive simulation software with industry leading tools like Microsoft Office Visio™. This dramatically reduces the learning curve, time to value and enables companies to do more with less by providing more accurate, quantifiable results.

### **For additional information:**

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